

Sai Shreya Challa

Business Analyst · QA Analyst · Data Analyst

📍 Greater Sudbury, ON (Open to Relocation)

📞 +1 (647) 640-8067

✉️ chsaishreya@gmail.com

🔗 [LinkedIn](#)

📄 [GitHub](#)

PROFESSIONAL SUMMARY

Results-driven technology professional with 2+ years of enterprise experience at Cognizant and 3+ years in Canadian operational leadership. Combines a strong foundation in Business Analysis, QA/Testing, and Data Analytics with hands-on exposure to insurance and financial systems. Holds a B.Eng. in Computer Science and postgraduate diplomas in Business Analytics and Cybersecurity from Cambrian College. Legally authorized to work in Canada. Immediately available.

CORE COMPETENCIES

Business Analysis	Requirements Gathering · Process Mapping (As-Is/To-Be) · Gap & Impact Analysis · UAT Coordination · Stakeholder Management · Root Cause Analysis
QA & Testing	Functional · Regression · Integration · Smoke · UAT · End-to-End Testing · Test Case Design · Defect Lifecycle (Jira) · STLC · REST API Testing (Postman)
Data & Reporting	SQL (Joins, Aggregations) · Power BI Dashboards · Excel (Pivot Tables, VLOOKUP, XLOOKUP) · KPI Tracking · Data Validation
Tools & Tech	Jira · Postman · Azure DevOps · SQL · Power BI · SharePoint · Git · Microsoft 365 · POS Systems
Methodologies	Agile · Scrum · SDLC · Cross-Functional Collaboration · Technical Documentation
Soft Skills	Leadership · Communication · Problem-Solving · Analytical Thinking · Multi-Tasking · Reliability

PROFESSIONAL EXPERIENCE

QA Analyst / Business Systems Analyst | Cognizant Technology Solutions | India Aug 2020 – Jan 2022

- ▶ Executed functional, regression, integration, smoke, and end-to-end testing across enterprise insurance applications, managing 25–40 defects per release cycle in Jira from identification through closure.
- ▶ Analyzed business requirements and user stories across 3–5 application modules, translating stakeholder needs into structured documentation and actionable system specifications.
- ▶ Performed REST API testing using Postman, validating request/response payloads, authentication tokens, status codes, and backend data integrity across integrated services.
- ▶ Conducted SQL-based data validation and impact analysis to ensure workflow accuracy and compliance with business rules during testing cycles.
- ▶ Supported UAT activities by coordinating with business users and validating application readiness for production deployment.
- ▶ Collaborated with developers, business analysts, and product owners during Agile/Scrum ceremonies, communicating defect trends, testing progress, and release outcomes.
- ▶ Translated complex technical findings into clear, non-technical language for business stakeholders, improving decision-making speed and accuracy.

QA Intern | Cognizant Technology Solutions | India Jan 2020 – May 2020

- ▶ Supported functional testing activities and documentation for enterprise client applications.
- ▶ Reviewed system logs, validated expected application behavior, and assisted in issue identification and defect reporting.

Keyholder & Operations Lead | Griffin Jewellery Designs | Sudbury, ON May 2023 – Present

- ▶ Manage full store operations including opening/closing, cash handling, daily reconciliation, and inventory control.

- ▶ Lead and mentor team members on procedures, customer service standards, and operational protocols.
- ▶ Act as Manager on Duty, making operational decisions and ensuring service excellence during peak periods.
- ▶ Maintain accurate data records and reports — applying the same structured, detail-oriented approach used in enterprise QA and BA roles.

KEY PROJECTS

QA Banking Application – Manual & API Testing

- ▶ Designed a complete manual QA suite for a retail banking portal: detailed test cases, pass/fail execution tracking, defect lifecycle workflows (Jira-modeled), and API validation using Postman.
- ▶ Validated login authentication endpoints (POST /api/login), response payloads, status codes, and token workflows; documented all QA artifacts in Azure DevOps.

Canada Analyst Affordability Index – SQL & Power BI

- ▶ Built an end-to-end data analysis project analyzing affordability trends for analysts across Canadian cities, using SQL for querying and Power BI for dashboard visualization.
- ▶ Defined KPIs, cleaned and validated source data, and produced actionable insights — replicating a full BA workflow from requirements gathering to reporting output.

Order Fulfillment Process Improvement – Business Analysis

- ▶ Conducted as-is/to-be process analysis of order fulfillment workflows, identifying bottlenecks and producing structured KPI-based recommendations to reduce turnaround time.

EDUCATION

Postgraduate Diplomas – Business Analytics & Cybersecurity

Cambrian College · Sudbury, ON

Oct 2022 – Aug 2024

Bachelor of Engineering – Computer Science

Chandigarh University · India

Aug 2016 – Aug 2020

ADDITIONAL

- ✓ Legally authorized to work in Canada
- ✓ Available immediately – full-time / contract
- ✓ Available for evenings, weekends & holidays
- ✓ References available upon request